

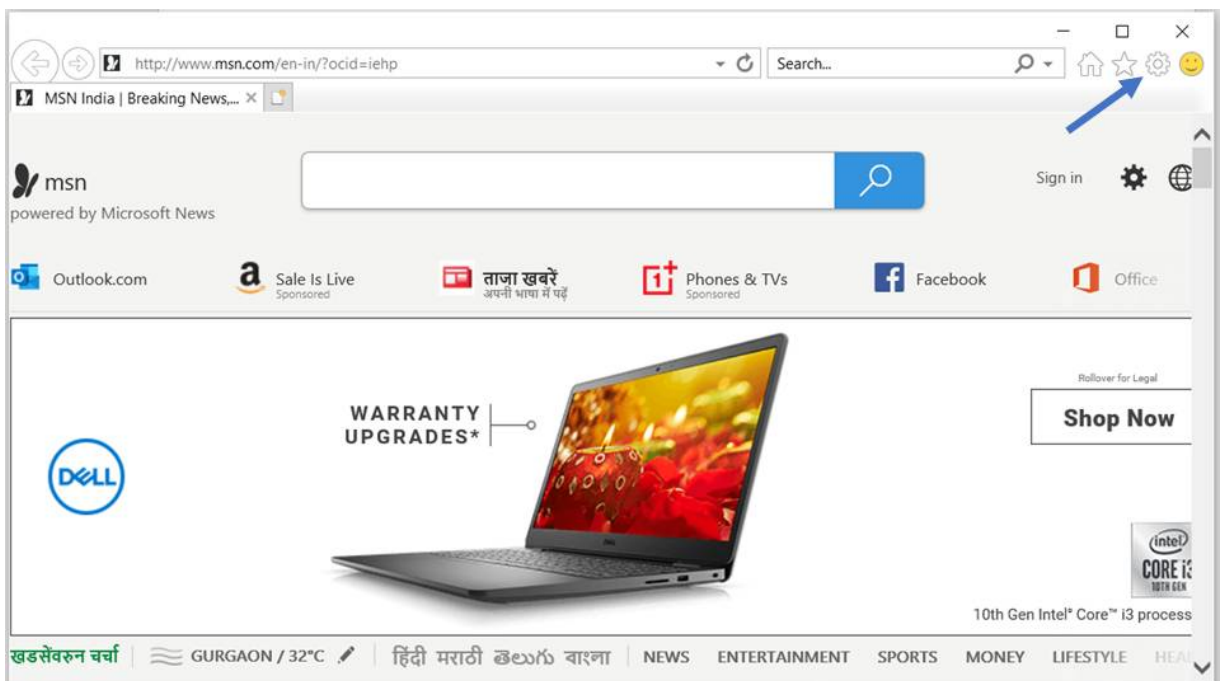
Frequently asked question for E-filing users:

(1) Why Token email id is blank?

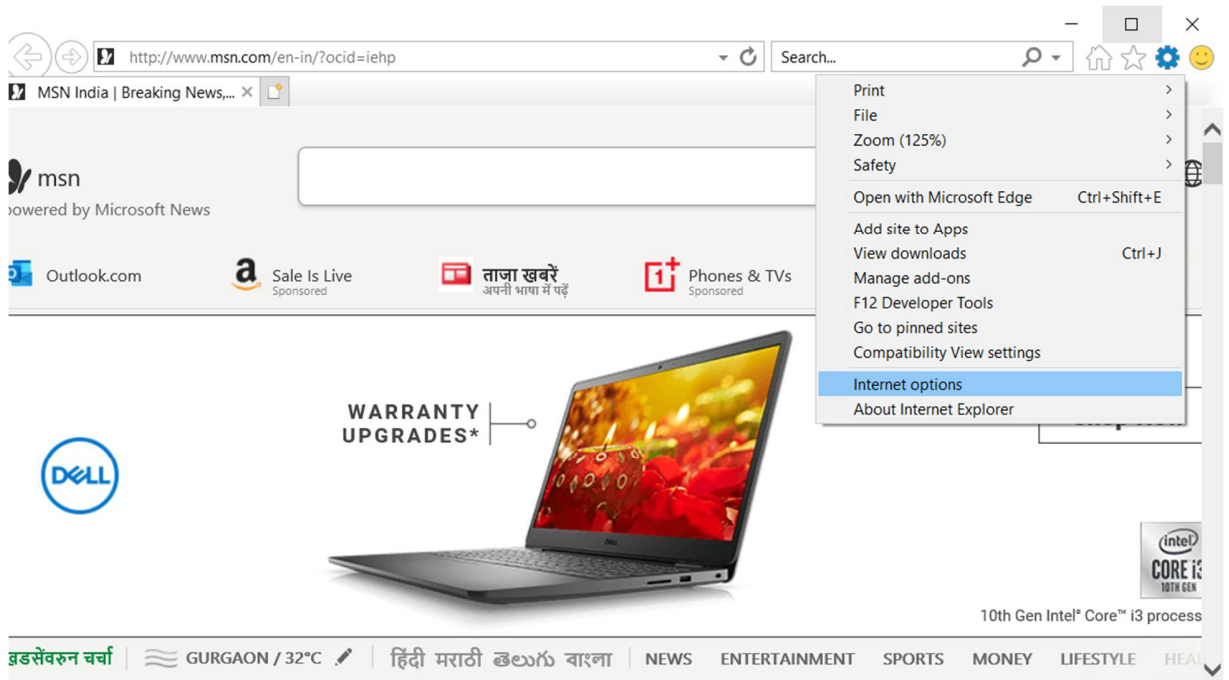
Follow the following steps to resolve this issue:

- Token software must be installed in your system.
- Download the latest nCode in your system.
- To verify please go to Internet explorer – tools –General – content – certificate – detail -subject alternative name – email id should be mentioned. ***(This has been explained below using pictures)***

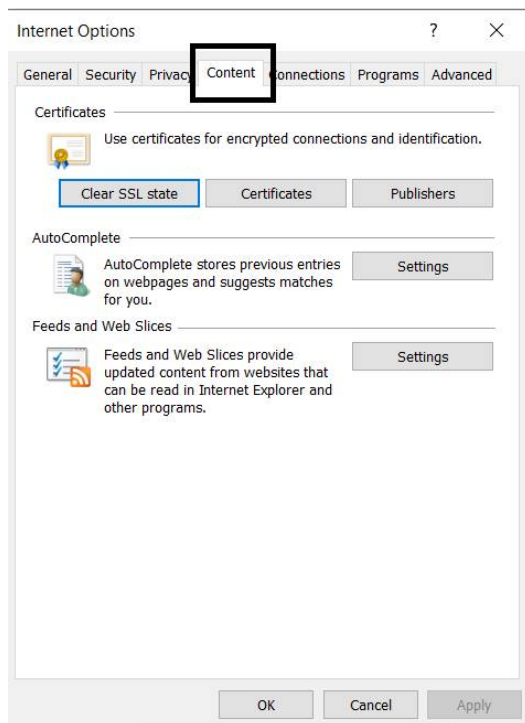
Open Internet Explorer and click on the gear icon.



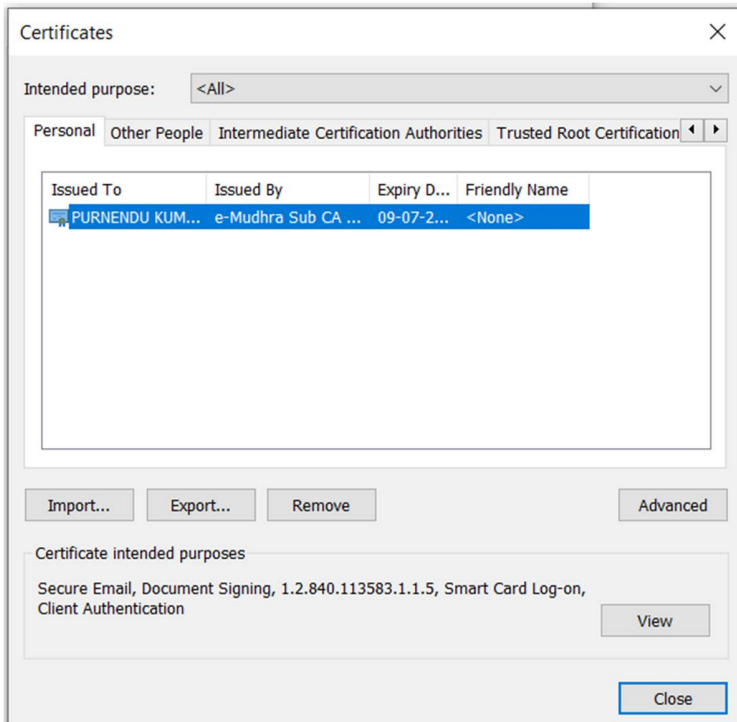
Select Internet options.



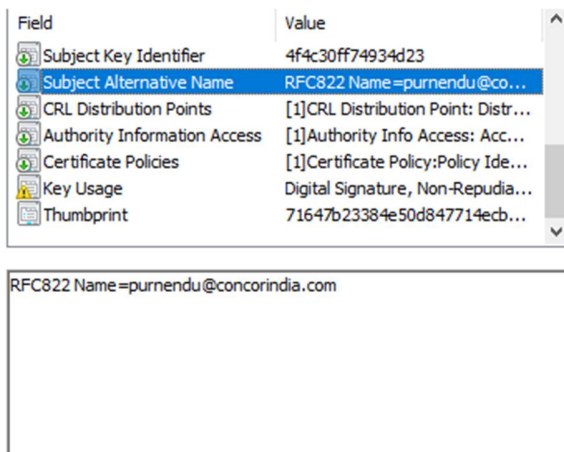
Click on the Content tab, and then click on Certificates.



You will see the list of all installed certificates here.



Then double click on your certificate and click on **details** tab.



Scroll down to the **Subject Alternative Name** option. Click on it. Check if your email id is showing or not.

If email id is showing then ensure that the email id of your token is same with Efilling account's email id.

If email id is not showing then contact your token vendor.

(2)Error Connecting to PKI Component.

Follow the following steps to resolve this issue:

- Kindly check if PKI Component (nCode) is running or not. For detailed instruction follow point no 10 mentioned below.
- If nCode is running and still error is showing then download the latest nCode software. Follow point no 3 for the same.
- If you have already downloaded the latest nCode and the error persists then contact us at ccls@concorindia.com

(3)How can I download the latest nCode software?

- Visit our site: <http://ccilweb.com/CCLS/>
- Click on Login Help:

Enter Login Id and Password to Sign In

LOGIN ID:
Enter User ID

PASSWORD:
Enter password

AUTH OPTION* PKI OTP

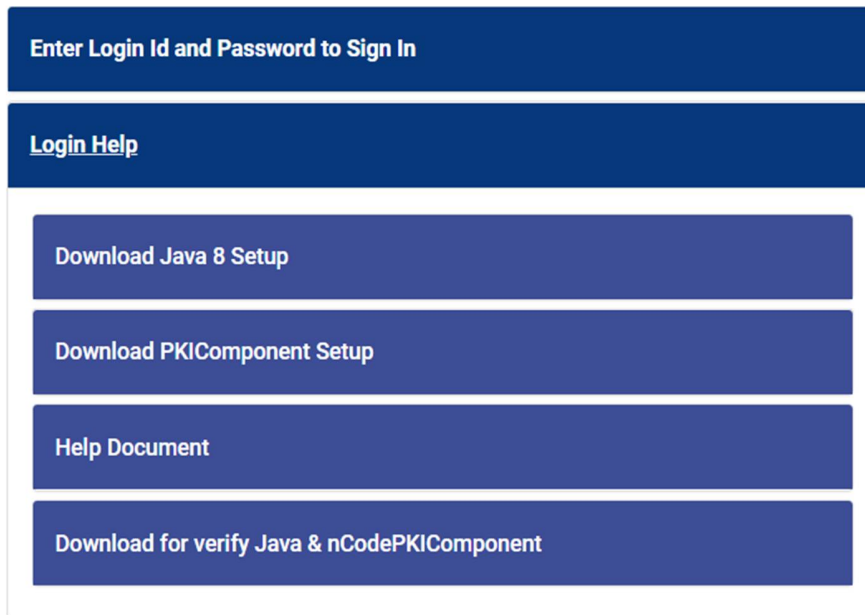
Login Reset

New Registration Forgot Password

Note: Please use Google Chrome Browser.

Login Help

- Login Help



- Click on PKI Component Setup. Extract the zip file, and install latest nCode software in your PC .

(4) Problem with extracting downloaded nCode software.

If you face any issue with extracting the PKI32.zip (nCode software) file. Kindly download the WinRAR software from <https://www.win-rar.com/start.html?&L=0>

After downloading the WinRAR try to extract the zip file.

If issue persists then contact us at ccls@concorindia.com

(5)What is the process for new e-filing registration?

For the new e-filing registration party must be registered in the CCLS commercial system along with party type. PAN no. is mandatory against each party code.

For example:

Example Party type	Example party code
Exporter	E4531
Importer	I1234
Forwarder	F1234
CHA	C1234

For new registration go to the given link: <http://ccilweb.com/CCLS/registration.html>

(6) What facilities are available against OTP and PKI (E-filing User mode)?

There are two different modes through which E-filing can be accessed

OTP – User will log in through OTP received on their registered mobile number.

With the OTP facility, user can download the invoices, queries, and PDA statement related facilities.

PKI (Parties having digital token) – All parties having a digital token should register with the PKI facility. PKI facility user must install their digital token software and the token must be attached to the PC. The email id of the digital token should match with the e-filing user email id.

Facility with PKI component – EJO/LJO, seal cutting, gate pass, LCL carting, Export carting (For CHA – Exporter) and KYCL for importer, exporter and other major facilities.

(7) What should we do if validity of the dongle/digital certificate expires?

If the validity of dongle or digital token expires:

- Purchase new DSC (dongle/ digital certificate) from your token vendor.
 - It **must be ensured that the email id of the new digital token should be same as existing e-filing account email id.**
 - After getting new digital token, install it, in your system and it can be used with existing e-filing account.
-

(8) What should we do if email id is different in the new dongle or

ERROR : YOUR REGISTERED EMAIL ID DOESNT MATCHES WITH YOUR TOKEN EMAIL-ID

This error always appears when

email id is changed in new dongle or digital token, For such cases parties have to apply for new e-filing registration with new token and new email id details.

For new registration go to the given link: <http://ccilweb.com/CCLS/registration.html>

Change of Email id already updated with PKI component facility is not permitted. Party can opt cancellation of their old e-filing facility.

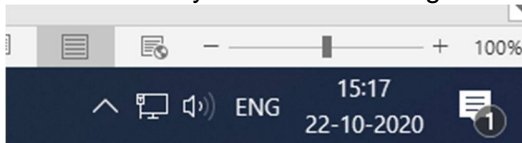
Send mail us for cancellation of your old e-filing facility at ccls@concorindia.com

(9) Unable to access the site

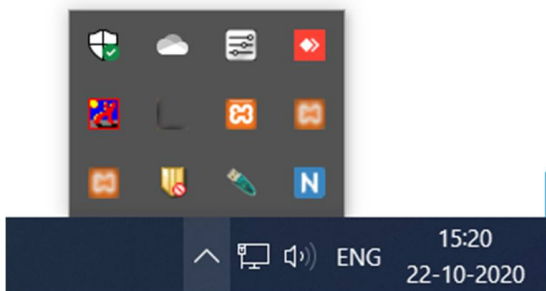
Please use google chrome –use the website <http://ccilweb.com/CCLS/>

(10) How to Check if nCode running or not?

- Go to system taskbar at right side- bottom where date and time showing.



- Click on the **up-arrow** button.



- If Capital N with blue background icon showing in the taskbar. Then nCode software is installed successfully.
- If nCode icon not showing in taskbar then click on start/window button and search **ncode**.

- Double click on nCodePKIComponentV4.
-

(11) What should we do if system is new/corrupted and want to use E-Filling?

Download the Java from our website Login Help section using “**Download Java 8 Setup**”.

Then download PKI Component software (Refer Point 2).

After PKI Component software install successfully, ensure that nCode is running.

(12) Invalid user credential or Forgot password

This error comes when the user enters the wrong password. Please use the Forgot password option and reset the new password.

Go to <http://ccilweb.com/CCLS/forgot-password.html> for forgot password or reset the password.

PROCESS FOR GENERATION OF CRN FOR WAREHOUSE STUFFING.

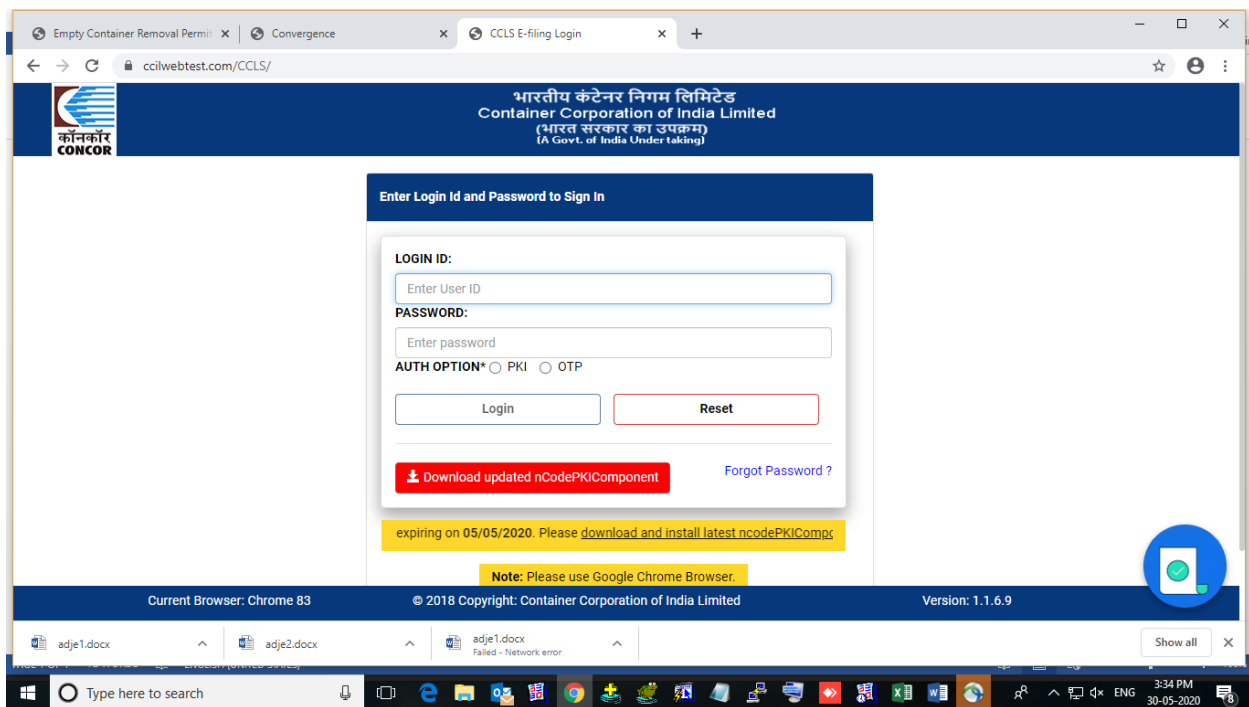
PRE CONDITION :-

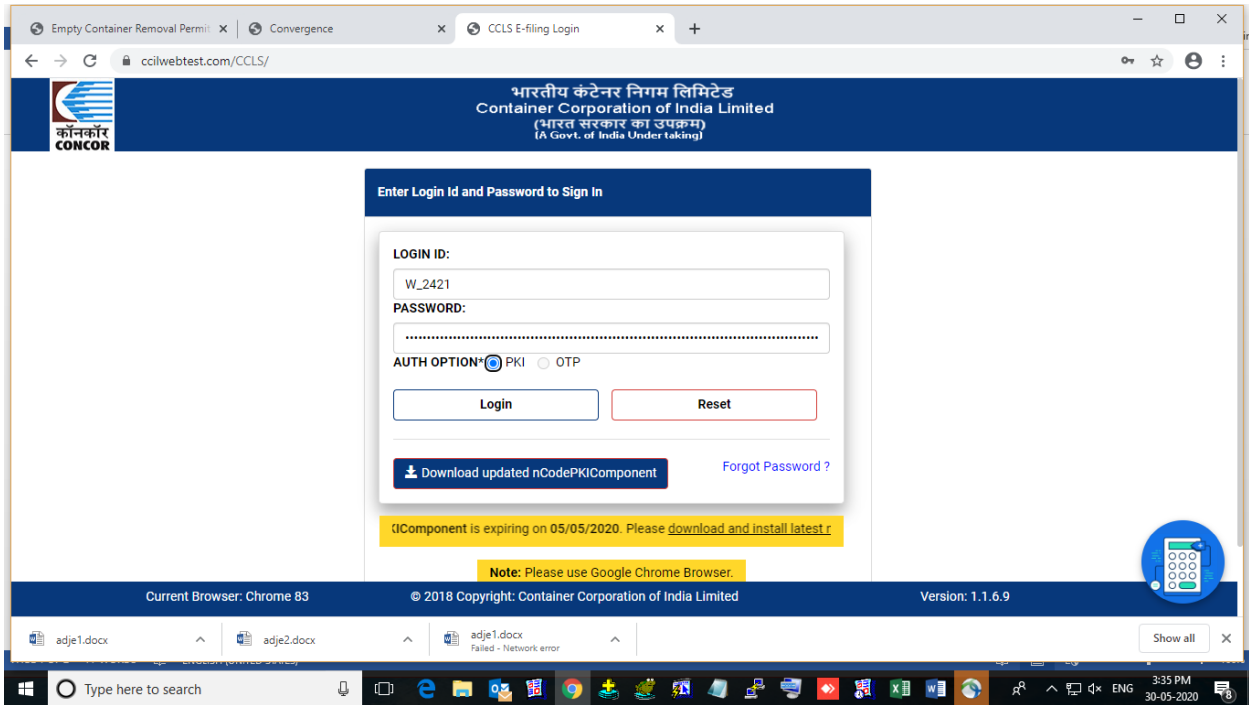
- (1) Shipping bill must be online from custom to CONCOR
- (2) Exporter code must be registered in CONCOR commercial system.
- (3) IEC code of custom for shipping bill must be registered in CONCOR as exporter
- (4) Container should be available of same shipping line.
- (5) Cargo weight should be entered in quintal. For example 1000 kg will be entered 1 .
- (6) Vehicle no should be entered

Authorized party - Exporter or CHA- related to Shipping bill

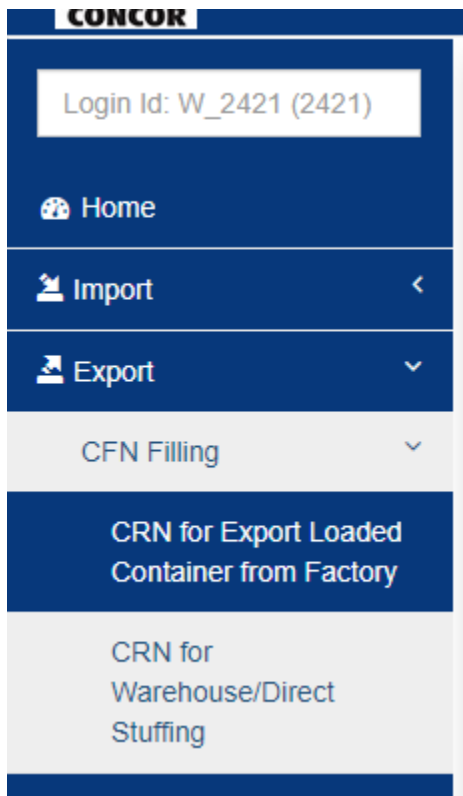
sample case is – CHA CODE IS 2421

FIRST SCREEN IS LOGIN SCREEN AND USER ID AND PASSWORD





LOGIN IN EXPORT- CRN FOR WAREHOUSE /DIRECT STUFFING



USER CAN SELECT EITHER BOE DATE OR CONTAINER NO.

USER HAVE TO SELECT PAY PARTY TYPE (WHILC PARTY WILL PARTY FOR CRN)

HANLDING CODE – –WAREHOUSE STUFFING

CONTAINER SHIPPING LINE

PORT OF DISPATCH -

The screenshot shows a web browser window with the URL `ccilwebtest.com/CCL/crn-for-warehouse-direct.html`. The page header features the logo of Container Corporation of India Limited (CONCOR) and the text "भारतीय कंटेनर निगम लिमिटेड Container Corporation of India Limited (भारत सरकार का उपक्रम) (A Govt. of India Under taking)". The navigation bar includes "Home / CRN for Warehouse/Direct" and a login ID "W_2421 (2421)".

The main content area contains a form for CRN Generation. It has two tabs: "CRN Generation" (active) and "Download CRN". The form includes several dropdown menus: "SHIPPING LINE", "WH STUFFING", "EVERGREEN SHIPPING AGENCY (I) PLTD. EGI", and "MUNDRA PORT TERMINAL - MDPT".

Below the dropdowns are three expandable sections:

- Add Shipping Bill Details** (No. of SBILL: 0): Includes a "Shipping Bill Number" field (placeholder: "Enter Shipping Bill Number"), a "Shipping Bill Date" field (placeholder: "DD-MM-YYYY"), and an "Add and Validate" button.
- Add Container Details** (No. of Ctr: 0)
- Add Vehicle Details** (No. of Vehicles: 0)

A disclaimer checkbox is present: **Disclaimer:** By checking the box, I certify that have read the disclaimers and agree to the rules. A "SUBMIT" button is located below the disclaimer.

The footer of the page displays "Current Browser: Chrome 88", "© 2021 Copyright: Container Corporation of India Limited", and "Version: 1.2.6.7.8". The Windows taskbar at the bottom shows the time as 3:00 PM on 23-02-2021.

ADD SHIPPING BILL DETAILS :-

USER HAVE TO ENTER SHIPPING BILL NO. AND DATE (MUST BE ONLINE FROM CUSTOM)

AND PRESS ADD AND VALIDATE -

The screenshot displays the 'CRN for Warehouse/Direct' interface. At the top, the CONCOR logo and company name 'भारतीय कंटेनर निगम लिमिटेड' are visible. The page includes a navigation bar with 'Home / CRN for Warehouse/Direct' and a login ID 'W_2421 (2421)'. The main content area features a 'CRN Generation' section with a 'Download CRN' button. Below this are four dropdown menus: 'SHIPPING LINE', 'WH STUFFING', 'EVERGREEN SHIPPING AGENCY (I) PLTD - EGI', and 'MUNDRA PORT TERMINAL - MDPT'. A green-bordered section titled '+ Add Shipping Bill Details' contains input fields for 'Shipping Bill Number' (9081034) and 'Shipping Bill Date' (23-02-2021), along with an 'Add and Validate' button. Below this are sections for '+ Add Container Details' and '+ Add Vehicle Details', both currently showing zero counts. A disclaimer checkbox is present with the text: 'Disclaimer: By checking the box, I certify that have read the disclaimers and agree to the rules.' A 'SUBMIT' button is located at the bottom of the form. The footer of the page shows 'Current Browser: Chrome 88', '© 2021 Copyright: Container Corporation of India Limited', and 'Version: 1.2.6.7.8'. The Windows taskbar at the bottom indicates the time is 3:03 PM on 23-02-2021.

USER HAVE TO SELECT MATHCING EXPORTER NAME, COMMODITY, NO OF PACKAGE ,PACKAGE TYPE AND WEIGHT OF CARGO

The screenshot shows a web browser window with the URL ccilwebtest.com/CCLS/crn-for-warehouse-direct.html. The page title is "भारतीय कंटेनर निगम लिमिटेड" (Container Corporation of India Limited). The user is logged in as "W_2421 (2421)".

The main form is titled "CRN for Warehouse/Direct" and includes sections for "CRN Generation" and "Download CRN". A "SHIPPING LINE" dropdown is set to "WH STUFFING". The "Add Shipping Bill Details" section is active, showing a modal form with the following fields:

- Shipping Bill Number: 9081034
- Shipping Bill Date: 23-02-2021
- Origin City: DELHI, DELHI
- FOB Value: 1251350 TWKHH
- CHA: PROGRESSIVES CARGO HOUSE
- PLEASE SELECT EXPORTER: MOON FASHION, 6224, 3RD FLOOR, PAKKI, GALI BARA HINDU RAO, NEAR FILMISTAN, NEW DELHI, DL-110006 (07AFYPA3437J1Z5)
- PLEASE SELECT COMM CD: PERCITEORE (7463)
- PLEASE SELECT PACKAGE CODE: PACKAGES
- NO OF PACKATES: 15
- CARGO GROSS WEIGHT (in TONS): 15

Buttons for "Close" and "ADD SHIPPING BILL" are visible at the bottom of the modal.

PRESS ON ADD SHIPPING BILL

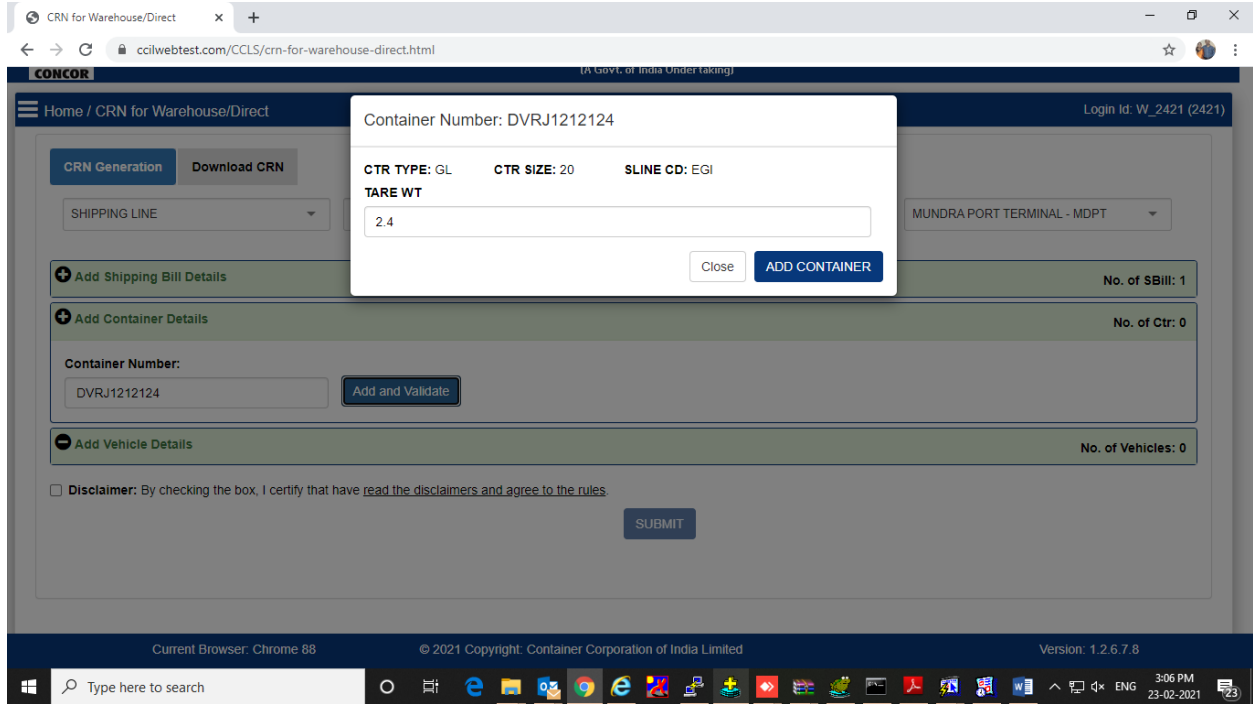
The screenshot shows the same web browser window after clicking the "ADD SHIPPING BILL" button. The modal form is closed, and the "Add Shipping Bill Details" section is now a table with one row of data. The "No. of SBill:" is 1.

SBILL NO	DT SBILL	ORIGN CITY	FOB VALUE	CHA	EXPORTER	COMM CD	PACKAGE CD	PACKATES	GROSS WT	Delete
9081034	23-02-2021	DELHI, DELHI	1251350	2421	E132937	PERCITEORE (7463)	PK	15	15	

Below the table, there are sections for "Add Container Details" (No. of Ctr: 0) and "Add Vehicle Details" (No. of Vehicles: 0). A disclaimer is also present: "Disclaimer: By checking the box, I certify that have read the disclaimers and agree to the rules."

BASED ON REQUIREMENT HE CAN ADD MORE THAN ONE SHIPPING BILL .

ADD CONTIANER : (OF SAME SHIPPING LINE AS ALREADY ENTERED)



ADD VEHICLE DETAILS

--

CONCOR (A Govt. of India Undertaking)

Home / CRN for Warehouse/Direct Login Id: W_2421 (2421)

CRN Generation Download CRN

SHIPPING LINE WH STUFFING EVERGREEN SHIPPING AGENCY (I) PLTD. EGI MUNDRA PORT TERMINAL - MDPT

+ Add Shipping Bill Details No. of SBill: 1

- Add Container Details No. of Ctr: 1

+ Add Vehicle Details No. of Vehicles: 1

Vehicle Number:

Enter Vehicle Number to add Add Vehicle

S No.	Vehicle Number	Delete
1	HR7894913	

Disclaimer: By checking the box, I certify that have [read the disclaimers and agree to the rules.](#)

SUBMIT

Current Browser: Chrome 88 © 2021 Copyright: Container Corporation of India Limited Version: 1.2.6.7.8

CLICK ON DISCLAIMER BUTTON AND PRESS SUBMIT.

NOW PRESS ON SUBMIT BUTTONG

भारतीय कंटेनर निगम लिमिटेड
Container Corporation of India Limited
(भारत सरकार का उपक्रम)
(A Govt. of India Undertaking)

Home / CRN for Warehouse/Direct Login Id: W_2421 (2421)

CRN Generation Download CRN

SUCCESS

CRN NUMBER: F210223001 GENERATED.

OK

Current Browser: Chrome 88 © 2021 Copyright: Container Corporation of India Limited Version: 1.2.6.7.8

CRN AND PERMIT BOTH CAN BE DOWNLOADED

CRN for Warehouse/Direct

ccilwebtest.com/CCLS/crn-for-warehouse-direct.html

भारतीय कंटेनर निगम लिमिटेड
Container Corporation of India Limited
(भारत सरकार का उपक्रम)
(A Govt. of India Undertaking)

Home / CRN for Warehouse/Direct Login Id: W_2421 (2421)

CRN Generation Download CRN

DOWNLOAD CRN DOWNLOAD PERMIT

Current Browser: Chrome 88 © 2021 Copyright: Container Corporation of India Limited Version: 1.2.6.7.8

CRN_Slip_F210223001.pdf

File | C:/Users/Administrator.user-PC/Downloads/CRN_Slip_F210223001.pdf

1 / 1 | 100% +

भारतीय कंटेनर निगम लिमिटेड
Container Corporation of India Limited
(भारत सरकार का उपक्रम)
(A Govt. of India Undertaking)

23-02-2021 09:40:04

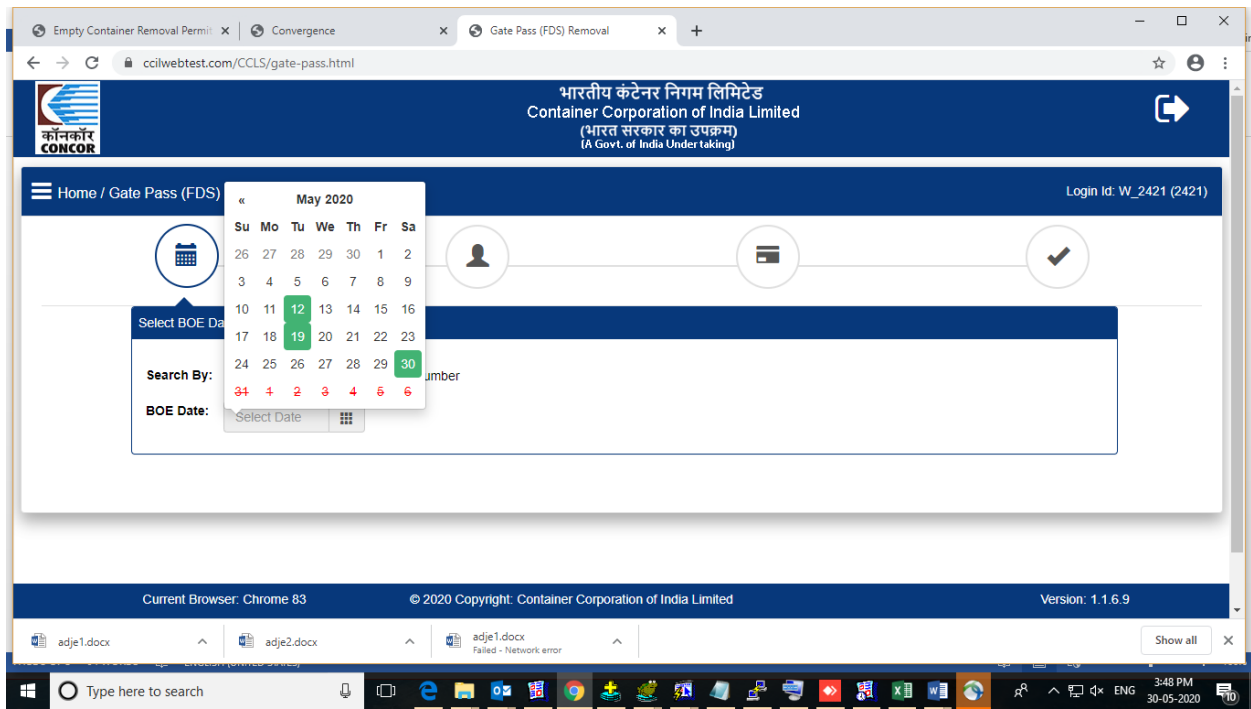
CRN SLIP

CRN : F210223001 PAY PARTY : SHIPPING LINE
STN TO : MDPT CRN DATE : 23/02/2021 15:09
CHA CODE : 2421 SLINE CODE : EGI
LDD / MT EXPORT : L HNDG DESC : WH STUFFING
CRG GRS WT : 15 NO PKGS : 15
CRG GRS VOL :
CUS PRM NO : CUS PRM DT :
EXPORTER CODE : E132937
EXPORTER NAME : MOON FASHION
EXPORTER ADDRESS : 6224, 3RD FLOOR, PAKKI,
GSTIN NO : 07AFYPA3437J125

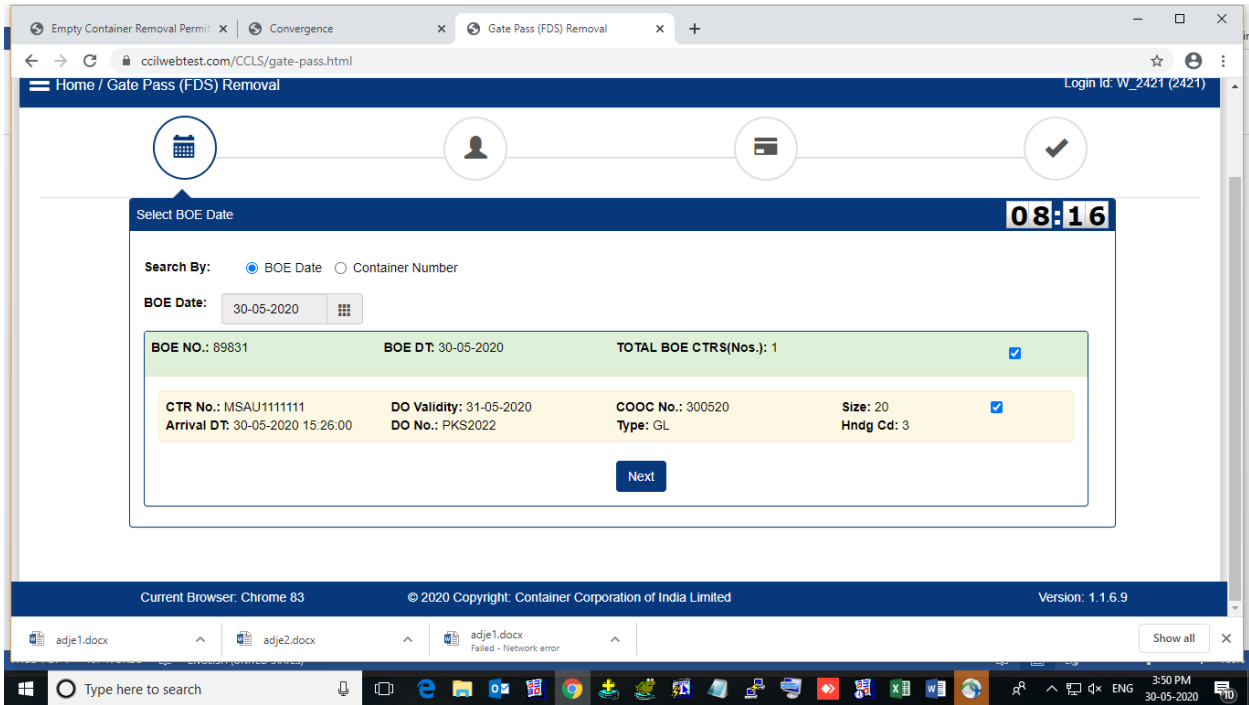
CTR NO	TP	SZ	LOC	TARE	ODC	SBILL NO	COMM TYPE	PKG CD	NO PKG
DVRJ1212124	GL	20	IWH	2.4	N	9081034	PERCITEORE	PK	15

TO BE FILLED IN BY CHA

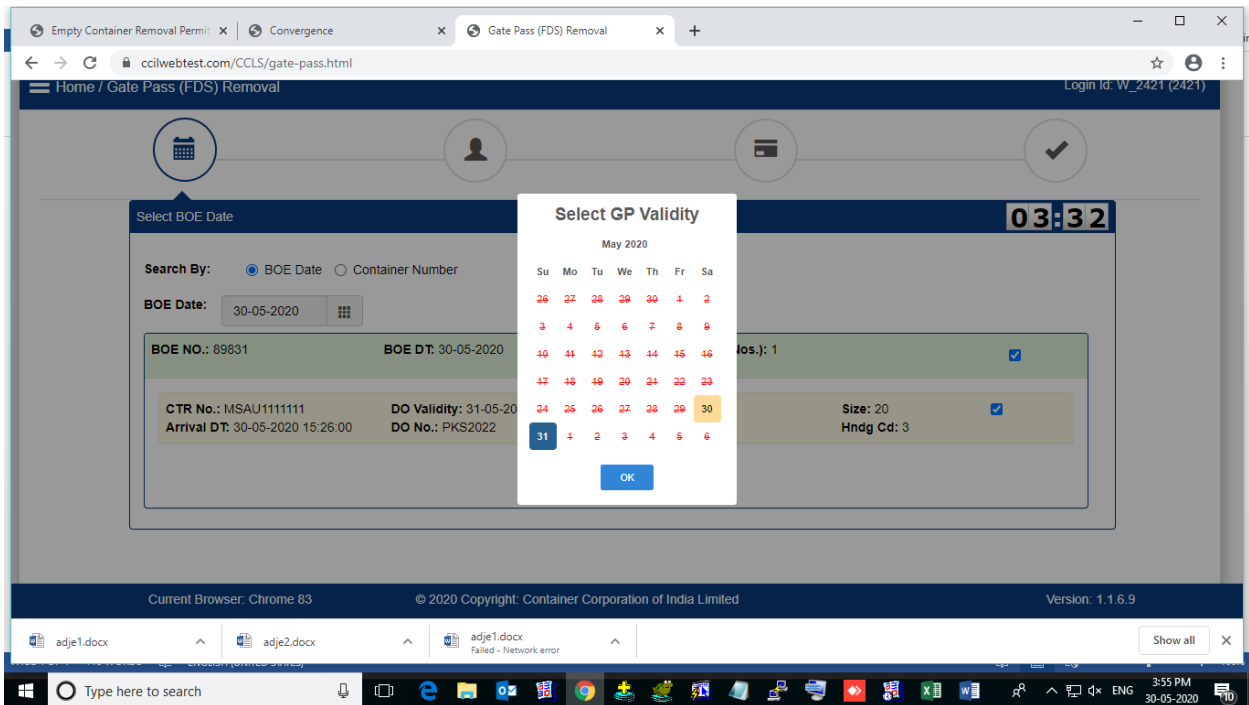
VEHICLE NO : DRIVER NAME :
HELPER NAME : SIGNATURE (SHIPPER / CHA) :



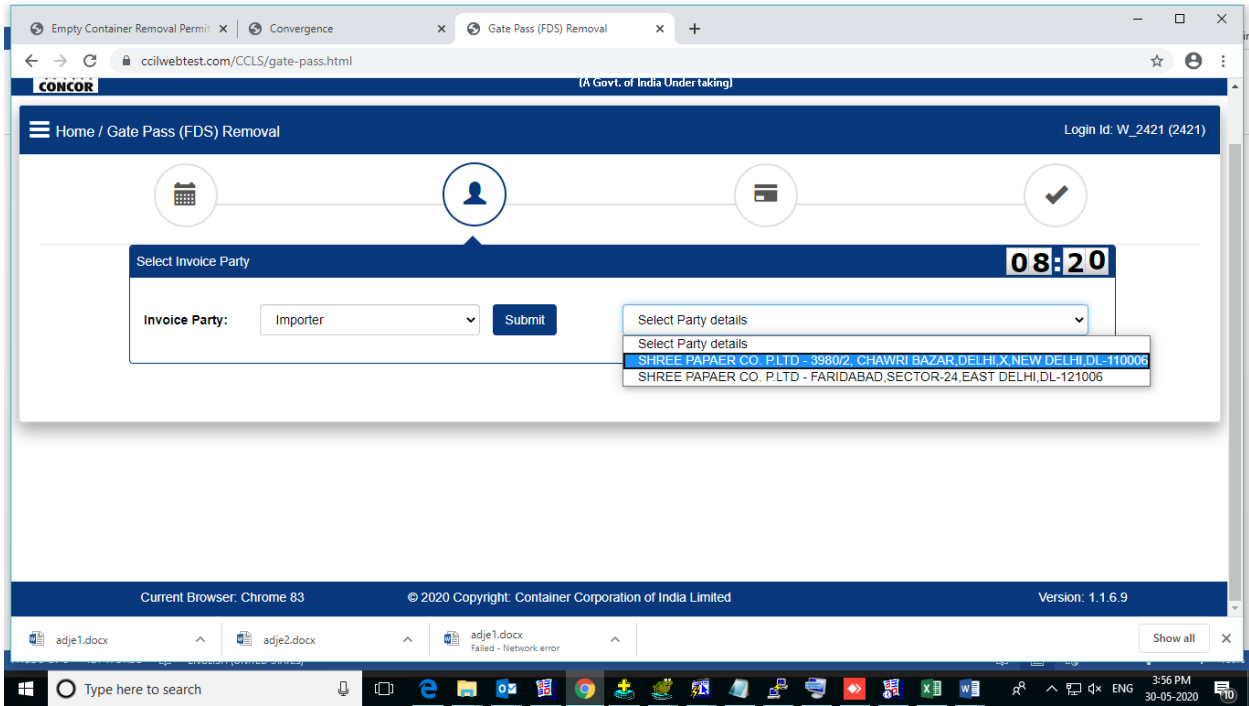
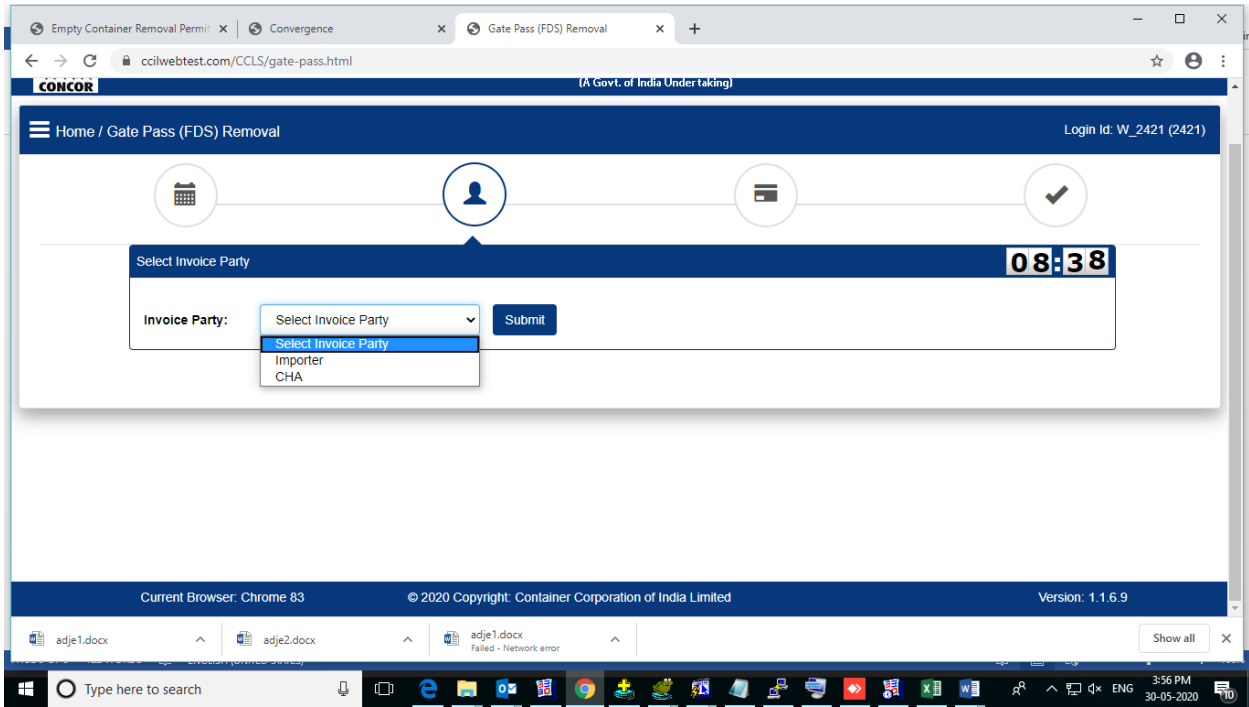
ON NEXT SCREEN USER CAN CHECK DO STATUS OR COOC STATUS :-



ON NEXT SCREEN USER CAN SELECT GATE PASS VALIDITY



USER CAN SELECT INVOICE PARTY –



ON NEXT SCREEN USER CAN CHECK PAYMENT AMOUNT AND OTHER RELATED DETAIL :-

Select Invoice Party 07:32

Invoice Party: Importer Submit SHREE PAPAER CO. PLTD - 3980/2, CHAWRI BAZAR, DELHI, X, NEW DE

Party code	Party name	Party address	Party GSTIN
I1436	SHREE PAPAER CO. PLTD	3980/2, CHAWRI BAZAR, DELHI, X, NEW DELHI, DL-110006	07AABCS5575Q1ZM

BOE NO.: 89831 BOE DT: 30-05-2020 TOTAL BOE CTRS: 1 TOTAL AMT: ₹ 9322.00
GP VALIDITY: 31-05-2020

CTR No.: MSAU1111111 Hndg Cd: 3 Ctr Amt: ₹ 9322.00 Size: 20 Type: GL
Arrival DT: 30-05-2020 15:26:00 DO No.: PKS2022 DO Validity: 31-05-2020 COOC No.: 300520

Acty CD	Acty Description	Taxable Amount	Tax Amount
HND	HNDG CHARGES	₹ 6400.00	₹ 1152.00
IDF	INFR AND DEVLPMNT CHARGE	₹ 500.00	₹ 90.00
DCH	DATA CHARGE	₹ 500.00	₹ 90.00

Current Browser: Chrome 83 © 2020 Copyright: Container Corporation of India Limited Version: 1.1.6.9

PAYMENT MODE :

CONCOR (A Govt. of India Under taking) Home / Gate Pass (FDS) Removal Login Id: W_2421 (2421)

Select Payment Mode 07:16

Payment mode: Select Payment Mode
Select Payment Mode
Local PDA
Central PDA
Central Credit Account

Current Browser: Chrome 83 © 2020 Copyright: Container Corporation of India Limited Version: 1.1.6.9

Empty Container Removal Permit x Convergence x Gate Pass (FDS) Removal x +

ccilwebtest.com/CCLS/gate-pass.html [A Govt. of India Undertaking]

Home / Gate Pass (FDS) Removal Login Id: W_2421 (2421)

Select Payment Mode **06:56**

Payment mode: Local PDA

PDA Account No.	PDA Balance (in ₹)	Invoice Amount (in ₹)
C2421	3828117.19	9322.00

Submit

Current Browser: Chrome 83 © 2020 Copyright: Container Corporation of India Limited Version: 1.1.6.9

adje1.docx adje2.docx adje1.docx Failed - Network error Show all

Type here to search 3:57 PM 30-05-2020

SYSTEM WILL PROMPT FOR TOKEN DETAIL AND GATE PASS WILL BE GERNATED AS BELOW:

The screenshot shows a web browser window with the URL ccilwebtest.com/CCLS/gate-pass.html. The page header includes the CONCOR logo and the text "(A Govt. of India Undertaking)". The navigation bar shows "Home / Gate Pass (FDS) Removal" and a login ID of "W_2421 (2421)". A progress indicator at the top shows four steps, with the fourth step (a checkmark) being active.

A "Complete steps" notification box contains the following text:

INVOICE AND RECIEPT ARE GENERATED. PLEASE DOWNLOAD ALL GATE PASS.
INVOICE NO: IDL00TKDI0000227 **RECIEPT NO:** RDL00TKDI0000227

#	CONTAINER NUMBER	GATE PASS NUMBER	DOWNLOAD	PERMIT	DOWNLOAD
1	MSAU1111111	GPCK530001	Download Gate Pass	PMA2005300001	Download Permit

The footer of the page displays "Current Browser: Chrome 83", "© 2020 Copyright: Container Corporation of India Limited", and "Version: 1.1.6.9". The Windows taskbar at the bottom shows the time as 3:58 PM on 30-05-2020.

USER CAN DOWNLOAD BOTH GATE PASS AND ENTRY PERMIT